

# FedEx Resources and Information

## **FedEx Resources:**

Welcome Guide: [www.fedex.com/getstarted](http://www.fedex.com/getstarted)

U.S. FedEx Customer Service: 1-800-645-9424

International FedEx Customer Services: 1-800-247-4747

FedEx Technical Support: 1-877-339-2774

FedEx Government Billing: 1-800-645-9424

FedEx Freight Customer Support: 1-866-393-4585

You can also visit [www.fedex.com/us/customer](http://www.fedex.com/us/customer) support

## **Inter-University Purchasing Group Member Participation:**

To enroll your University or College in the program send an email to [stategov@fedex.com](mailto:stategov@fedex.com) or contact your FedEx Worldwide Account Manager directly for more information.

Joselyn Henderson

[Jchenderson1@fedex.com](mailto:Jchenderson1@fedex.com)

816-309-1546

## **Account Set Up Request: (spreadsheet attached):**

To request a “NEW” FedEx Account number or add an existing (“CURRENT”) FedEx account number, simply complete the colored sections, one line per account on the attached spreadsheet and email to [stategov@fedex.com](mailto:stategov@fedex.com)

The set-up process typically takes 4-7 business days to complete. Once the account is set up you will receive an email with your “NEW” or confirmed existing (“CURRENT”) FedEx account number active to start shipping under the FedEx Ohio University / Inter-University Council Purchasing Group Program.

The above account administration information and online tools and resources give you the tools to get started shipping with FedEx.

**“FedEx keeps improving our business to empower yours”**